



# Key Considerations When Conducting Benefit Claim and Undercover Investigations

**Yes, I Would Like to Attend**

**Date:** Tuesday, April 21st, 2020 | **Time:** 1:15pm - 2:15pm EST | **Cost:** FREE

## Webinar Outline

We will review two (2) recent problematic claims and discuss – involving the employees being absent from work while working elsewhere

- Initial claims
- Restrictions
- What is the subject claiming
- Investigation
- What to do with the video and the report
- How will the union react



## Undercover Investigation – Case Study

Will review a recent case file related to a toxic workplace, numerous safety concerns and drug use concerns – the case involves a warehouse operation

- Case details
- Legal considerations
- Inserting the investigator
- Evidence collection
- Time to conclude – how should you proceed

## Who Should Attend

- Security Management - responsible to contingency planning
- Human Resources Management - responsible for labour relations and claims management
- Health and Safety
- Corporate Security
- Claims Management Personnel



## Webinar Speaker



**Jim Rovers**  
*Senior Vice President - Operations*

Jim Rovers is Senior Vice President - Operations, for AFIMAC Canada. Mr. Rovers is a security practitioner having worked extensively in Canada for the past 30 years. Jim has responsibility for all of AFIMAC Canada's operations. Specialties: Labour Dispute Management, Threat Risk Assessments, Investigations, Executive Protection.

**Space is Limited.**  
Reserve your webinar seat now at:  
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